

This survey is also available online:  
<http://www.consultation.avonandsomerset.police.uk/police/370326a9>



**AVON &  
SOMERSET**  
POLICE & CRIME  
COMMISSIONER

Avon and Somerset  
Constabulary



## **AVON AND SOMERSET POLICE AND CRIME COMMISSIONER:**

### **Active Citizens Survey**

## **Overview**

Community-led schemes such as Neighbourhood Watch and Community Speedwatch play an integral part in improving safety and feelings of safety across Avon and Somerset. In recognition of this, Police and Crime Commissioner Sue Mountstevens has committed to supporting and developing these schemes as part of her Police and Crime Plan for the area.

As a member of a local 'watch' scheme, your views are very important to us and we would be very grateful if you could take the time to complete this survey, which should take no longer than 10 minutes. The responses you provide will be treated anonymously and used to inform the way that we support schemes such as yours and work to empower local communities to tackle the issues that most affect their area.

Sue Mountstevens,

Avon & Somerset Police and Crime Commissioner

<b>Duration</b>
Monday 28 <sup>th</sup> July – Friday 29th August, 2014
<b>Contact information</b>
01275 816 377 <a href="mailto:pcc@avonandsomerset.pnn.police.uk">pcc@avonandsomerset.pnn.police.uk</a>

## Questions

### Neighbourhood Watch

1. Are you a member of Neighbourhood Watch (if you are not, please skip to question 16)?

- Yes  
 No

2. What is your role in your scheme (if you are not the co-ordinator, please skip to question 5)?

- Co-ordinator (including Village Co-ordinator)  
 Deputy/Contact Person  
 Member  
 Other (please specify)

3. Approximately how many households are covered by your scheme? Please put numbers only!

4. Is your scheme registered with any of the following?

- Avon & Somerset Constabulary (Ringmaster)  
 National Neighbourhood and Home Watch Network ('Ourwatch' website)  
 Bristol Neighbourhood Watch Network (if you are in Bristol)  
 None of the above  
 Other organisation (please specify):

5. How regularly do members of your scheme meet?

- weekly  
 monthly  
 once every two months  
 once every three months  
 once every six months  
 once every year  
 Occasionally (less than once a year)

6. When you hold meetings, do you have representatives from the police (such as the Neighbourhood watch administrator, Beat manager, PCSO, etc.)?

- Always  
 Regularly  
 Sometimes  
 No police representation  
 I don't know

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7. Please indicate the extent to which you agree or disagree with the following statements:

	I strongly agree	I tend to agree	Neither agree or disagree	I tend to disagree	I strongly disagree	I don't know
My Watch has an effective relationship with the local policing team						
Through the Watch we are able to tackle local issues						
We have sufficient contact with the local policing team						
Someone from the local policing team attends a sufficient number of our meetings						
I receive sufficient information to support my scheme's work						
My Watch is able to influence local policing priorities						
The local policing team deals with/addresses issues that my Watch identifies						

8. Do you receive Neighbourhood Watch-relevant or 'general' crime prevention information from any of the below sources?

- Ringmaster email
- Ringmaster – Voice message via the telephone/mobile)
- Email directly from individual police staff
- A&S 'KIN+' – email
- A&S 'KIN+' – text message
- A&S Police website 'your area' email
- 'Senior Siren' Newsletter
- My Local Authority
- My local Neighbourhood Watch Association
- None of the above
- Another source (please specify):

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9. Do you visit any of the below websites to find information relevant to your Watch, or look up crime data?

- [www.avonandsomerset.police.uk](http://www.avonandsomerset.police.uk)
- [www.ourwatch.org.uk](http://www.ourwatch.org.uk)
- [www.police.uk](http://www.police.uk)
- Avon & Somerset '7-day crime report'
- [www.bristolnhwnetwork.org.uk](http://www.bristolnhwnetwork.org.uk) (in Bristol)
- My Local Authority's website
- None of the above
- Other website (please specify):

10. Please comment on the amount of information you receive from the police via the Ringmaster messaging system

- I receive too much information
- I receive the right amount of information
- I don't receive enough information
- I don't receive information via Ringmaster
- I don't know

11. Leaving aside Ringmaster, please comment on the amount of information you receive from the police via email and text:

- I receive too much information
- I receive the right amount of information
- I don't receive enough information
- I don't receive information via KIN+
- I don't know

12. Please let us know anything else you think we should know about the messages we are sending:

13. What more can we do? Is there anything the police could do to provide better support to your Watch group?

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14. What more can you do? What could you or others do to make your scheme more effective?

15. Is there something else we should know? Does your Watch do something that improves the lives of everyone in the neighbourhood? Do you have a great idea but need some more support to make it happen?

**Rural, Farm and Horsecwatch**

16. Are you a member of Rural Watch, Farm Watch, or Horsecwatch (if you are not, please skip to question 25)?

- Yes
- No

17. How regularly do members of your scheme meet?

- weekly
- monthly
- once every two months
- once every three months
- once every six months
- once every year
- We don't hold meetings

18. When you hold meetings, do you have representatives from the police (such as the Beat manager, PCSO, etc.)?

- Always
- Regularly
- Sometimes
- No police representation
- I don't know

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19. Please indicate the extent to which you agree or disagree with the following statements:

	I strongly agree	I tend to agree	Neither agree or disagree	I tend to disagree	I strongly disagree	I don't know
My Watch has an effective relationship with the local policing team						
Through the Watch we are able to tackle local issues						
We have sufficient contact with the local policing team						
Someone from the local policing team attends a sufficient number of our meetings						
I receive sufficient information to support my scheme's work						
My Watch is able to influence local policing priorities						
The local policing team deals with/addresses issues that my Watch identifies						

20. Do you receive Rural-, Farm- or Horsewatch-related messages from any of the below sources?

- Ringmaster email
- Ringmaster – Voice message via the telephone/mobile)
- Police email
- Police text message
- My Local Authority
- None of the above
- Another source (please specify):

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21. Please comment on the amount of information you receive from the police via email, text message or voicemail (for example through the Ringmaster or KIN+ systems):

- I receive too much information
- I receive the right amount of information
- I don't receive enough information
- I don't receive any information from the Police
- I don't know

22. If there is something else you'd like to tell us about the messages we send, please write in the box below:

23. What more can we do? Is there anything the police could do to provide better support to your Watch group?

24. What more can you do? What could you or others do to make your scheme more effective?

### **Community Speedwatch**

25. Are you a member of Community Speed Watch (if you are not, please skip to question 32)?

- Yes
- No

26. What is your role in the scheme?

- Co-ordinator
- Deputy/Contact person
- Member
- Other (please specify):

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27. Roughly, how regularly does your scheme operate?

- Once every week
- Once every two weeks
- Once every month
- Once every two months
- Once every three months
- Once every six months
- Our scheme isn't operating at the moment

28. When your scheme operates, how often do you have a police representative with you?

- Always
- Regularly
- Sometimes
- No police present
- I don't know
- Not applicable

29. Please could you indicate the extent to which you agree or disagree with the following statements?

	I strongly agree	I tend to agree	Neither agree or disagree	I tend to disagree	I strongly disagree	I don't know
My Watch has an effective relationship with the local policing team						
We have sufficient contact with the local policing team						
I receive sufficient information to support my scheme's work						
The local policing team deals with/addresses issues that my Watch identifies						



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30. What more can we do? Is there anything the police could do to provide better support to your Watch group?

31. What more can you do? What could you or others do to make your scheme more effective?

### **Our new Website**

You may have noticed that we recently launched our new website. We're hoping to add new features that will make it even better!

32. We're considering additional features to our website, to come at some point in the future. Please select those from the list below that you would find useful:

- A place on our website where you could have discussions with members of your scheme and local officers
- A place on our website where you could securely share files such as minutes from meetings
- A place on our website where you could run a group calendar

### **Your confidence in the police in general**

Thank you for taking part in the survey. We have just a small number of further questions! On this page, we're asking you a few questions about your confidence in police in your local area in general. By 'local area' we mean an area up to 15 minutes' walk from your home. You don't need to have actually had contact in the police to answer these questions; we are just interested in your general opinion.

33. Taking everything into account, how good a job do you think the police in this area are doing?

- Excellent
- Good
- Fair
- Poor
- Very Poor

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34. Please indicate the extent to which you agree or disagree with the following statements:

	I strongly agree	I tend to agree	Neither agree or disagree	I tend to disagree	I strongly disagree
The police in this area are dealing with the things that matter to people in this community					
Taking everything into account I have confidence in the police in this area					

### **About You**

35. What is your postcode? We will only use this information to find out in which part of the force area you live!

36. What is your gender?

- Male
- Female
- Prefer not to say

37. Please select your age group:

- 14 or under
- 15-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 74 or older
- Prefer not to say

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38. How would you describe your ethnicity?

- White British
- White (Other)
- Asian
- Black Caribbean
- Black African
- Mixed (White and Black Caribbean)
- Mixed (White and Black African)
- Mixed (White and Asian)
- Other
- Prefer not to say

39. If you are happy for us to contact you about the results of this survey, please provide your email address or telephone number here. We will not pass this to anyone else!

THANK YOU FOR COMPLETING THIS CONSULTATION

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**Please return your consultation response to:**

Avon and Somerset Police and Crime Commissioner's Office

Police Headquarters

Valley Road

Portishead

BS20 8JJ

[pcc@avonandsomerset.pnn.police.uk](mailto:pcc@avonandsomerset.pnn.police.uk)