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Progression dashboard

The dashboard shows both the rate of triage for coronavirus (COVID-19) using NHS Pathways, and the number of people confirmed by a lab to have coronavirus (a positive test). The data is shown by region and by local authority area.

Dashboard notice

The dashboard will be switched off in early July. For ongoing information on coronavirus cases please visit the [COVID-19 gov.uk dashboard](#), and for information on 111 calls and website visits please go to the [NHS Digital 111 dashboard](#).

If you have any questions, please contact us at servicemigrationteam.nhsdigital@nhs.net. Other NHS Digital data dashboards will continue to be developed and are available at the [dashboard hub](#).





Beta version

This is a public beta version of this dashboard. It may change without notice. We welcome [your feedback about this release.](#)

What this data shows

This data brings together coronavirus triage data with coronavirus cases to show trends at each Upper Tier Local Authority (UTLA) in England. It has been compiled to present the most available information to highlight changes by UTLA or region. Data may subsequently be revised if quality issues are identified.

This dashboard includes

- the number of **people** with coronavirus identified through an NHS lab (Pillar 1) or from commercial swab testing (Pillar 2)
- triage of coronavirus symptoms through NHS Pathways by calls to NHS 111 and 999 and through NHS 111 online. This is the count of **trriages**, not a count of people

Dashboard

Data is updated every day with data from 18 March 2020 to three days before the current calendar date to allow for data to mature. Total figures in the below may differ from those on coronavirus.data.gov.uk due to this difference

Playback Feature (use slider to navigate dates)

✓Previous Page

Latest Available Date ▼

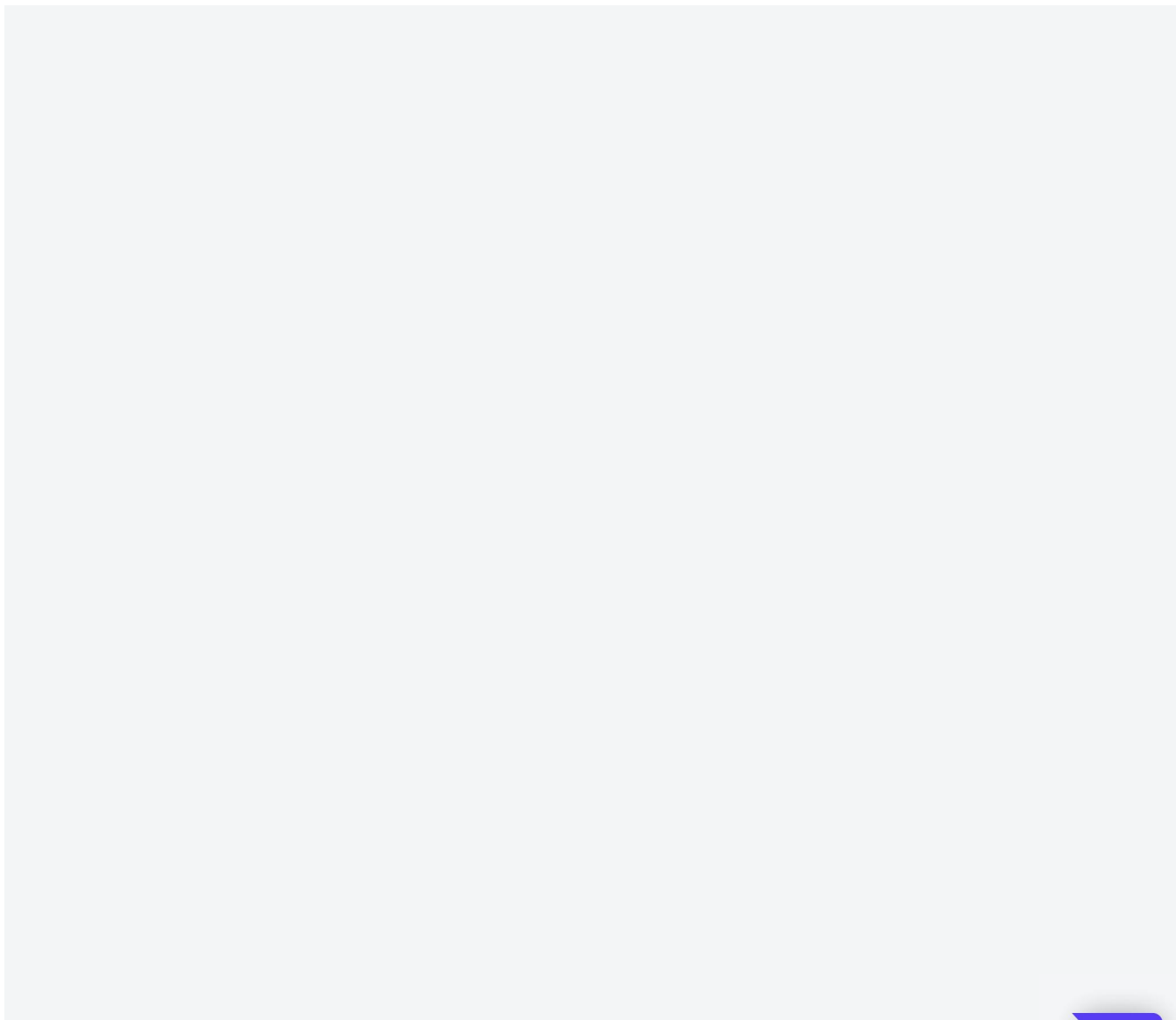
✓Play Reverse

✓Stop

✓Play Forward







I can't see the dashboard



Caveats

1. NHS Pathways 111/999 triages: This data shows the latest information relating to the triage of coronavirus symptoms triaged through NHS Pathways by callers to NHS 111 and 999. It reports the triages which have received a potential coronavirus (COVID-19) final disposition.

This is a count of number of assessments, not the number of people. This data is based on signs and symptoms reported by members of the public and is not based on the outcomes of tests for coronavirus.

The North West, Yorkshire, East Midlands, East of England, London, and South Western Ambulance Services use another system to triage calls to 999. Therefore, for UTLAs in those areas, data here will not include most 999 calls related to COVID-19.

Learn more about the [public NHS Pathways dashboard](#) and full list of caveats.



This information is presented at UTLA level and is grouped from the postcode of the caller to the relevant UTLA.

2. NHS 111 Online triages: This data shows the latest information relating to the triage through NHS 111 online. It reports the triages and completed online assessments which have received a potential coronavirus final disposition. This is a count of number of assessments, not the number of people. This data is based on signs and symptoms reported by members of the public and is not based on the outcomes of tests for coronavirus.

111 Online triage counts are allocated to an UTLA based on the postcode area and the CCG of the individual. In some cases there is no direct mapping from a postcode area and CCG to a UTLA. In these cases the count has been allocated to a UTLA based on the proportion of postcodes in the UTLA that overlap with the CCG and postcode area of the individual.

Data for this release does not always match the NHS Pathways dashboard figures. This is due to two reasons

- data for this release were extracted retrospectively. Due to changes in the triage system, it is not possible to recreate exactly the information available at the time of the NHS Pathways release
- regional figures for some UTLAs in this release are created by assigning triages based on the proportion of postcodes form a postcode area and CCG that are in the UTLA. This involves some rounding which effects the daily England figure by a small amount

Where an exact count of 111 online triages is required, we recommend using the [NHS Pathways dashboard](#).

Any triage with missing postcode data will not be included. The total figure may differ from that on the NHS Pathways Dashboard for this reason.



3. Coronavirus cases: This is a count of people, not tests. [Lab-confirmed case counts for England and subnational areas](#) are provided by Public Health England and represented at the Upper Tier Local Authority (UTLA) level. Testing volumes vary and some areas may test more people than others and this may be a factor in geographical variation in positive cases. Learn more about [information on cases](#).

The last 2 calendar days are excluded from this dashboard as many cases are not reported in the data until 2 days after the event.

Cases that are known to be in England but for which there is insufficient information to allocate them to a specific local authority are excluded from this dashboard. This means that when looking at the grand total it is less slightly less than the overall England total on gov.uk.

4. Population data provided by [ONS](#). [Lower Tier Local Authority \(LTLA\) population figures mapped to UTLA](#) using geoportal reference data. Population estimates are from mid-2019.

5. Regions data: data provided by the [ONS Open Geography Portal Local Authority District to Region \(April 2019\) Lookup in England](#). Data contains Local Authority District (LAD) and ONS

Region Codes and names. This is joined on the LTLA to UTLA mapping from the ONS Open Geography Portal's and used to present the data at regional level.

6. All moving averages are based on the preceding 7 days.

If you have problems or questions

If you need help with this dashboard, or if it isn't working properly, then contact the NHS Digital customer service centre.

We are open 9am to 5pm, Monday to Friday, except on public holidays.

enquiries@nhsdigital.nhs.uk

0300 303 5678

Full reports and datasets

These open data sets contributed to the dashboard data.

NHS Pathways 111/999 triages

ARTICLE

NHS Pathways coronavirus triages

This is a summary of the coronavirus (COVID-19) assessments completed using NHS Pathways in support of NHS 111 telephone services.



Coronavirus cases

ARTICLE

Coronavirus cases in the UK

Coronavirus (COVID-19) in the UK

Population

ARTICLE

Estimates of the population for the UK, England and Wales, Scotland and Northern Ireland

Office for National Statistics, estimates of the population for the UK, England and Wales, Scotland and Northern Ireland data set.



ARTICLE

Lower tier local authority to upper tier local authority (April 2019) lookup in England and Wales

A lookup file of the lower tier local authorities (local authority districts, unitary authorities, metropolitan districts, London boroughs) to the upper tier local authorities (counties, metropolitan counties, inner and outer London, unitary authorities) in England and Wales as at 1st April 2019.

Regions data

ARTICLE

Local authority district to region (April 2019) lookup in England

Office for National Statistics local authority district to region (April 2019) lookup in England.

Last edited: 11 May 2021 3:08 pm

