

National Back Office - Data Release Register

This contains both Tracing service activity and Demographics Batch Service Bureau activity for 2020.

Download data in Excel format

Download a spreadsheet of all Tracing Service and Demographics Batch Service Bureau activity from January 2020.

Tracing Service and DBSB activity spreadsheet

XLSX 88 KB

Tracing service activity

[Tracing service activity for December 2020](#)

Tracing service activity for November 2020

	Rejected
Police	9
NCA	-
Home Office (under review)	-
Court Order	8
CCRC	-
HM Coroner	-
Welsh Blood Service (retired on 18/09/2020)	-
Jersey Cytology Screening (retired on 30/11/2020)	-
Total	17

	Approved - Trace
Police	1
NCA	1
Home Office (under review)	-
Court Order	25
CCRC	-
HM Coroner	-
Welsh Blood Service (retired on 18/09/2020)	-
Jersey Cytology Screening (retired on 30/11/2020)	-
Total	27

Approved - No Trace

Police	-
NCA	-
Home Office (under review)	-
Court Order	4
CCRC	-
HM Coroner	-
Welsh Blood Service (retired on 18/09/2020)	-
Jersey Cytology Screening (retired on 30/11/2020)	-
Total	4

Total receipts processed

Police	10
NCA	1
Home Office (under review)	-
Court Order	37
CCRC	-
HM Coroner	-
Welsh Blood Service (retired on 18/09/2020)	-
Jersey Cytology Screening (retired on 30/11/2020)	-
Total	48

Tracing service activity for October 2020

	Rejected
Police	13
NCA	1
Home Office (under review)	-
Court Order	4
CCRC	-
HM Coroner	-
Welsh Blood Service (retired on 18/09/2020)	-
Jersey Cytology Screening	-
Total	18

	Approved - Trace
Police	1
NCA	-
Home Office (under review)	-
Court Order	25
CCRC	-
HM Coroner	-
Welsh Blood Service (retired on 18/09/2020)	-
Jersey Cytology Screening	-
Total	26

Approved - No Trace

Police	-
NCA	-
Home Office (under review)	-
Court Order	4
CCRC	-
HM Coroner	-
Welsh Blood Service (retired on 18/09/2020)	-
Jersey Cytology Screening	-
Total	4

Total receipts processed

Police	14
NCA	1
Home Office (under review)	-
Court Order	33
CCRC	-
HM Coroner	-
Welsh Blood Service (retired on 18/09/2020)	-
Jersey Cytology Screening	-
Total	48

Tracing service activity for September 2020

Tracing service activity for August 2020

Tracing service activity for July 2020

Tracing service activity for June 2020

Tracing service activity for May 2020

Tracing service activity for April 2020

Tracing service activity for March 2020

Tracing service activity for February 2020

	Rejected
Police	6
NCA	-
Home Office (under review)	-
Court Order	13
CCRC	-
NHSCFA	-
HM Coroner	-
Welsh Blood Service	-
Jersey Cytology Screening	-
Total	19

	Approved - Trace
Police	5
NCA	1
Home Office (under review)	-
Court Order	31
CCRC	-
NHSCFA	-
HM Coroner	-
Welsh Blood Service	-
Jersey Cytology Screening	-
Total	37

Approved - No Trace

Police	-
NCA	1
Home Office (under review)	-
Court Order	1
CCRC	-
NHSCFA	-
HM Coroner	-
Welsh Blood Service	-
Jersey Cytology Screening	-
Total	2

Total receipts processed

Police	11
NCA	2
Home Office (under review)	-
Court Order	45
CCRC	-
NHSCFA	-
HM Coroner	-
Welsh Blood Service	-
Jersey Cytology Screening	-

Total

58

Tracing service activity for January 2020

	Rejected
Police	13
NCA	1
Home Office (under review)	-
Court Order	9
CCRC	-
NHSCFA	-
HM Coroner	-
Welsh Blood Service	-
Jersey Cytology Screening	-
Total	23

	Approved - Trace
Police	2
NCA	1
Home Office (under review)	-
Court Order	26
CCRC	-
NHSCFA	-
HM Coroner	-
Welsh Blood Service	-
Jersey Cytology Screening	-
Total	29

Approved - No Trace

Police	2
NCA	-
Home Office (under review)	-
Court Order	7
CCRC	-
NHSCFA	-
HM Coroner	-
Welsh Blood Service	-
Jersey Cytology Screening	-
Total	9

Total receipts processed

Police	17
NCA	2
Home Office (under review)	-
Court Order	42
CCRC	-
NHSCFA	-
HM Coroner	-
Welsh Blood Service	-
Jersey Cytology Screening	-

Explanation of terms

Rejected: requests to the National Back Office (NBO) for a release of non-clinical data to assist with law enforcement are rejected where the requests have not followed correct procedure. For instance, if a request has not been countersigned by a police officer of sufficient seniority.

Approved – Trace: The NBO was able to trace details for the individuals related to these requests

Approved – No Trace: The NBO was not able to trace any details related to these requests

*NHS Counter Fraud Authority ceased 31 March 2019

Demographics Batch Service Bureau activity

Demographics Batch Service Bureau activity - January to June 2020

Demographics Batch Service Bureau activity - July to December 2020

Number of Submissions Received	
July 2020	26
August 2020	16
September 2020	18
October 2020	14
November 2020	9
December 2020	4

Number of Submissions Rejected	
July 2020	-
August 2020	-
September 2020	1
October 2020	2
November 2020	-
December 2020	-

Number of Submissions Withdrawn	
July 2020	1
August 2020	-
September 2020	-
October 2020	-
November 2020	-

December 2020

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Number of Submissions Approved and Processed

July 2020	25
August 2020	16
September 2020	17
October 2020	12
November 2020	9
December 2020	4

July 2020

August 2020

September 2020

October 2020

November 2020

December 2020

Actual Number of Transactions Processed by DBS (Avg per File)

July 2020	34,194
August 2020	12,439
September 2020	16,875
October 2020	5545
November 2020	10,373

December 2020	2,267
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% of Transactions with Single Matched	
July 2020	77.8%
August 2020	48.4%
September 2020	64.5%
October 2020	86.3%
November 2020	81.3%
December 2020	4.0%

Total Number of Transactions with Single Match	
July 2020	664,996
August 2020	96,274
September 2020	184,908
October 2020	57,455
November 2020	75,882
December 2020	362

Total Unmatched	
July 2020	189,857
August 2020	102,757
September 2020	101,971
October 2020	9085

November 2020	17,471
December 2020	8,704

Actual Number of Transactions Processed by DBS (Total)	
July 2020	854,853
August 2020	199,031
September 2020	286,879
October 2020	66,540
November 2020	93,353
December 2020	9,066

Explanation of terms

Received: Number of batch file submissions received by DBSB.

Rejected: Batch file submissions to the DBSB at the National Back Office (NBO) by social care and other approved organisations for NHS Number validation are rejected for non-compliance with submission requirements; including incorrectly formatted data, insecure email domain, submitted data out of scope, authority for use of service not in place.

Withdrawn: Service user has withdrawn their batch file submission at any point prior to DBSB completion of their request.

Approved and Processed: Batch file submissions that comply with submission requirements and have completed processing.

Transactions single match: A single unique match has been identified between the data record supplied and the data held on PDS.

Transactions unmatched: A single unique match has NOT been identified between the data record supplied and the data held on PDS.

Transactions processed: Number of individual data records submitted to DBS for NHS Number validation.

Note: Number of Submissions Approved and Processed may not equal the Number of Submissions Received minus rejections and withdrawals. This will occur when:

- a submission received in a previous accounting period completes processing in a later accounting period
- a submission received in the current accounting period has not completed processing by the end of that accounting period

Further information

National Back Office data release archive

This contains previous National Back Office (NBO) and Demographics Batch Service Bureau activity for the periods specified.

Last edited: 20 January 2021 3:21 pm