



We're changing our proposal for the Village programme

Over the last ten months, we have heard a huge range of views about the proposals for the Hydrogen Village in Whitby – a pioneering programme to explore how our country could reduce carbon emissions by making heating and cooking more environmentally-friendly.

We thank you for taking the time to speak to us. We have listened to feedback from across the local community and we understand how important it is that you have a choice about your involvement in the programme.

On this basis, we are changing the proposal we submit to Government for the Whitby Hydrogen Village. The Government will then decide later this year whether the programme goes ahead here or in the other proposed location in Redcar.

Our new proposal for Whitby ensures that you have choice in whether you participate or not.

There will be two clear options, these options mean you can choose to:

Get involved in the Hydrogen Village programme and use hydrogen to heat your home



Or

Stay on natural gas if you do not wish to participate.

Under these proposals, those who opt in for hydrogen boiler will receive a full package of benefits in recognition of their contribution to the programme. This includes a **£2,500 cash payment** and brand-new hydrogen appliances, which will be installed and maintained for free for the programme duration. You can also choose whether you go all hydrogen – taking a hydrogen boiler, fire, and cooker – or opt for an electric cooker and/or fire, with hydrogen as your main heating source.

Following the programme, we'll reconnect you to your natural gas supply and install brand-new natural gas appliances in your home, at no cost to you.

If you opt out, you will remain on natural gas, transported through a new gas main. We'll need to come into your property for a few hours on conversion day to check everything's working safely, during which time there will be an interruption to your gas supply, but otherwise you can continue to use your natural gas appliances as normal.

The full details of our proposed offer to you can be found below and we've updated our [FAQs](#).

Our offers to you

OPT IN

Full full hydrogen option
For those who want to replace all of their natural gas appliances with hydrogen appliances.

Our offer to you

We will:

- ✓ Provide, install and maintain your hydrogen appliances for free
- ✓ Give you £2,500 for taking part - or the equivalent in home energy efficiency improvements
- ✓ Price match hydrogen to natural gas for the programme duration
- ✓ Provide a free home EPC (Energy Performance Certificate)
- ✓ Reimburse 50% of the cost of appliances replaced if under 3 years old
- ✓ Give you British Gas Homecare Complete and Gas Appliance Cover during the trial

- ✓ Ensure your property is left in the condition we found it
- ✓ Cover the cost of any increase in your home insurance if there is one



Along with your hydrogen boiler, you'll get:

- ✓ Free central heating filter
- ✓ Free Hive smart heating thermostat
- ✓ We will ensure your heating system is ready for your new boiler e.g. powerflushing and fitting TRVs (Thermostatic Radiator Valves)

Plus these additional extras...



If you opt for a hydrogen cooker, you will:

- ✓ Receive new cookware vouchers worth £250
- ✓ Receive a 3-month food box subscription (e.g. Gousto)



If you opt for a hydrogen fire you will:

- ✓ Receive a homeware voucher worth £500

Following the programme...

- ✓ We'll remove your hydrogen appliances and install brand new natural gas appliances free of charge, reconnecting you to a natural gas supply.
- ✓ You'll receive British Gas Homecare Complete and Gas Appliance Cover for a further two years.

Find out more

Over the next weeks and months, we'll be sharing more details and information about what this means for you, and how to give your feedback on our revised plans. You can come and visit us at the Hydrogen Experience Centre, get in touch with us via the contact details on this website, or attend an upcoming event:

Information Drop-Ins

- Friday 31st March, 10am – 3.30pm, Ellesmere Port Civic Hall
- Tuesday 18th April, 2pm – 7pm, Hydrogen Experience Centre
- Wednesday 10th May, 2pm – 7pm, Hydrogen Experience Centre

Webinar

- Wednesday 19th April, 6pm – 7pm, online – to sign up please use the following [link](#)

Keep in touch

Want the latest updates about the Hydrogen Village?

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